

# Privacy Policy

Protecting your private information is our priority. This Statement of Privacy applies to [www.laurelcreeklodge.net](http://www.laurelcreeklodge.net) and Laurel Creek Lodge and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to Laurel Creek Lodge include [www.laurelcreeklodge.net](http://www.laurelcreeklodge.net) and LCL. The LCL website is an information and reservations site. By using the LCL website, you consent to the data practices described in this statement.

## Collection of your Personal Information

In order to better provide you with products and services offered on our site, LCL may collect personally identifiable information, such as your:

- First and Last Name
- E-mail Address

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services available on the site. These may include: (a) registering for an account on our site; (b) entering a sweepstakes or contest sponsored by us or one of our partners; (c) signing up for special offers from selected third parties; (d) sending us an email message; (e) submitting your credit card or other payment information when ordering and purchasing products and services on our site. To wit, we will use your information for, but not limited to, communicating with you in relation to services and/or products you have requested from us. We also may gather additional personal or non-personal information in the future.

## Use of your Personal Information

LCL collects and uses your personal information to operate its website(s) and deliver the services you have requested.

LCL may also use your personally identifiable information to inform you of other products or services available from LCL and its affiliates.

## Sharing Information with Third Parties

LCL does not sell, rent, or lease its customer lists to third parties.

LCL may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to LCL, and they are required to maintain the confidentiality of your information.

LCL may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on LCL or the site; (b) protect and defend the rights or property of LCL; and/or (c) act under exigent circumstances to protect the personal safety of users of LCL, or the public.

## Automatically Collected Information

Information about your computer hardware and software may be automatically collected by LCL. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the LCL website.

## Right to Deletion

Subject to certain exceptions set out below, on receipt of a verifiable request from you, we will:

- Delete your personal information from our records; and
- Direct any service providers to delete your personal information from their records.

Please note that we may not be able to comply with requests to delete your personal information if it is necessary to:

- Complete the transaction for which the personal information was collected, fulfill the terms of a written warranty or product recall conducted in accordance with federal law, provide a good or service requested by you, or reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform a contract between you and us;
- Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity; or prosecute those responsible for that activity;
- Debug to identify and repair errors that impair existing intended functionality;
- Exercise free speech, ensure the right of another consumer to exercise his or her right of free speech, or exercise another right provided for by law;
- Comply with the California Electronic Communications Privacy Act;
- Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when our deletion of the information is likely to render impossible or seriously impair the achievement of such research, provided we have obtained your informed consent;
- Enable solely internal uses that are reasonably aligned with your expectations based on your relationship with us;
- Comply with an existing legal obligation; or
- Otherwise use your personal information, internally, in a lawful manner that is compatible with the context in which you provided the information.

### **Children Under Thirteen**

LCL does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

### **E-mail Communications**

From time to time, LCL may contact you via email for the purpose of providing announcements, promotional offers, alerts, confirmations, surveys, and/or other general communication.

If you would like to stop receiving marketing or promotional communications via email from LCL, you may opt out of such communications by clicking on the UNSUBSCRIBE button.

### **Changes to this Statement**

LCL reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address specified in your account, by placing a prominent notice on our site, and/or by updating any privacy information on this page. Your continued use of the Site and/or Services available through this Site after such modifications will constitute your: (a) acknowledgment of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

### **Contact Information**

LCL welcomes your questions or comments regarding this Statement of Privacy. If you believe that LCL has not adhered to this Statement, please contact LCL at:

Laurel Creek Lodge  
2030 Township Road 81  
Millersburg, Ohio 44654

Email Address: [reservations@laurelcreeklodge.net](mailto:reservations@laurelcreeklodge.net)

Telephone number: 330.676.5300